Seeing—Network Not Available on the Chromebook

If you are seeing this message—here are some tips you might want to try:

**Step 1**

1. Click on the link in blue “visit the network’s sign-in page”
   You may have to shut down and click the link 2 to 3 times until you see ADVANCED.

2. Click on ADVANCED (A)

3. Once you click ADVANCED – you should get the Proceed to sy-isepsn02.hccs.edu (unsafe)

4. Click the “Proceed to ... link” (B)

5. **The “Proceed link” should take you to HCC Terms of Use page “below” (C)

6. Click Accept: This may not work the first time; if it does not work then..

7. Close the page by selecting x at the Top Right Corner

8. Re-visit the link and Click “visit the network’s sign-in page” and repeat the steps above

**Step 3**

9. Accept the HCC Use Agreement (D)

10. Restart the Chromebook to update (the Chromebook should automatically update)

*Note: You may need to go through the steps more than once.*